



## **Policy on Compliance and Monitoring of Accommodation Suppliers**

The company ensures that all contracted accommodations comply with national, state, and local regulations, as well as recognized sustainable tourism criteria. This policy integrates legal compliance, environmental standards, safety, and customer protection, and includes regular monitoring and documentation.

### **1. Submission of Policies and Certifications**

- **Mission and Vision:** Accommodation suppliers submit their mission and vision statements aligned with sustainability principles.
- **Environmental Compliance:** Suppliers provide certifications and approvals, including:
  - State Pollution Control Board approvals for water and air testing.
  - Licenses under the Pollution Control Act.
  - Building completion certificates and layout plan approvals from government authorities.
- **Operational Compliance:**
  - Municipal licenses and registrations.
  - Licenses for laundry and F&B operations.
  - Copyright licenses for music and entertainment.
  - Temporary licenses for awnings or terrace coverings during monsoon.
- **Financial and Tax Compliance:**
  - Registration under GST, Income Tax, Luxury Tax, Sales Tax, and other relevant tax acts.
- **Safety and Risk Management:**
  - Fire safety NOCs.
  - Compliance with Safety Standards for Adventure Tourism.
  - Hotel insurance policies and any additional local safety requirements.

### **2. Alignment with National and Sustainable Tourism Guidelines**

- Draft National Tourism Policy 2022
- Sustainable Tourism for India 2020

- Guidelines for Approval of Hotel Projects and Star Classification of Operational Hotels, 2018
- Sustainable Tourism Criteria
- Bureau of Indian Standards
- Other applicable local and national regulations

### **3. Food and Health Safety Compliance**

- Compliance with the Prevention of Food Adulteration Act to ensure safe food practices.
- Monitoring of hygiene, waste management, and energy/water efficiency programs.

### **4. Employee and Labor Compliance**

- Registration under the Contract Labour Act, Apprentices Act, Provident Fund Act, ESI Act.
- Training of employees on health, safety, and sustainability practices.

### **5. Monitoring and Verification**

- All documents and certifications are collected and stored for verification.
- Regular audits, onsite inspections, and questionnaire updates are conducted to ensure continued compliance.
- Sustainability and compliance status is flagged in reservation systems to guide client offerings.

### **6. Integration into Operations and Packages**

- Only accommodations meeting these compliance and sustainability standards are included in company holiday packages.
- Clients are informed about certified sustainable accommodations via marketing materials and online platforms.